

INSTRUCTIONS FOR COMPLETING FORM

1. Verify that project meets program eligibility requirements. Obtain bids from program approved contractor(s) and select a contractor.
2. Have program eligible installation completed by a Prequalified Contractor.
3. Complete all appropriate sections of rebate application.
4. Return completed application within 90 days of install along with itemized detailed invoice for work performed to the address below.
5. Keep copies of all documents submitted for your records.
6. A post installation visit and/or call may be required to verify that installation meets program guidelines.

TERMS AND CONDITIONS

1. Customer Eligibility

This Home Energy Improvement Program (Program) is offered to single, manufactured, and multi-family homes where there is a Progress Energy Carolinas residential account. It is the responsibility of the Customer to assure that the application is filled out completely, signed by the Customer and the Prequalified Contractor, accompanied by documentation as required in the Documentation section below, and received within 90 days of project completion. All equipment must be purchased and installed prior to submitting the Final Application. Failure to provide any of the required information will delay or prevent processing of your application.

2. Prequalified Contractor Requirement

All work must be performed by Prequalified Contractors registered and in good standing with the Program. Work performed by other contractors or by the Customer is NOT eligible for incentives.

3. Energy Efficiency Improvements

The Program will only pay incentives for the improvements specified on Home Energy Improvement Program Incentive Applications. All work must be in conformance with state and local code requirements. PEC has no obligations regarding and does not endorse or guarantee any claims, promises, work, or equipment made, performed, or furnished by any contractors or equipment vendors that sell or install any energy efficiency measures.

4. Installation Verification

PEC reserves the right to require inspections and/or monitoring of the installation equipment listed on the Incentive Application form (hereinafter "Project") to verify compliance with the Home Energy improvement Program as filed with the NC Utilities Commission in docket E2, sub 936 (hereinafter "Program") rules, verify the accuracy of project documentation, and verify equipment/system performance.

5. No Warranties

PEC does not guarantee the energy savings and does not make any warranties associated with the measures eligible for incentives under this Program.

6. Changes to the Home Energy Improvement Program

The Program may be modified or terminated without prior notice, and incentive offers may increase or decrease at any time.

7. Incentives

- The Level 1 Tune-up is a cleaning, lubrication, and controls maintenance and is incentivized at \$45. Up to two units may be serviced.
- The HVAC Audit is a diagnostic, tool based incentive in addition to cleaning, lubrication, and controls maintenance and is incentivized at \$100. Up to two units may be serviced.
- The incentive limits specified above limit what will be paid for the measure(s) to a Customer over the life of the program and not merely for a single incentive application. One rebate check will be issued to the Customer applying for each approved and completed application. All incentives are paid to the Customer. Please allow 4-6 weeks for processing. Customer verifies that they have not received other incentives from any other programs for the installed measures requesting a rebate for this application in excess of the total installation costs. Potential tax liabilities are the sole responsibility of the Customer.

8. Documentation

- For Level 1 Tune-ups and HVAC Audits, this application must be accompanied by a copy of the itemized invoice(s) detailing the service performed and a completed Tune-up checklist. All invoices must include the Prequalified Contractor's company name, address, and phone number.

9. Rebate Application Mailing Address

Progress Energy Carolinas - Home Energy Improvement Program
c/o Honeywell Utility Solutions
108 Rand Park Drive
Garner, NC 27529
1.866.990.4347

For Office Use Only

| | | |
|-------------------|---------------------|---|
| Date Rec'vd _____ | Data Entered: _____ | Inspect Y / N _____ |
| Unit # 1 | Invoice Y / N _____ | Inv Date: _____ SEER: _____ Status: _____ |
| Unit # 2 | Invoice Y / N _____ | Inv Date: _____ SEER: _____ Status: _____ |
| Approved _____ | | |